

GENERAL INFORMATION

Dear customer,

Resa Expo Logistics is specialized in event logistics and has a standing experience on all main venues within Spain and Europe.

We offer:

- Worldwide agents network (door to stand service)
- Offloading and reloading of vehicles onsite
- Collections from port / airport
- Deliveries and collections to / from stand
- Intermediate warehousing
- Collection, storage & redelivery of empty crates
- Customs formalities
- International transport (sea, road, air, express)
- Equipment and manpower supply
- Courier receipt and delivery to stand
- Insurance
- Any other services related to logistics for trade shows and events

CONTACT US BEFORE SHIPPING

Un/reloading services

The supply of such services via forklifts or cranes needs to be scheduled and paid in advance.

Shipping directly to your stand

Please note that the venue does not receive, customs clear or store incoming shipments. If companies intend to ship goods directly to their stand, they need to be there in order to sign off the delivery note of their transport company.

Non-Eu shipments

In case of non-EU shipment an importer of the record is needed and shipments cannot be consigned directly to the venue as otherwise they will get stuck at customs.

Restricted goods (non-EU only)

The following products are **restricted** by Spanish Customs/Health Authorities, please contact us before shipping any of these:

- **Foodstuff/ beverage** (incl. sweets, mint tablets)
- **All products to be in contact with foodstuff / beverage** (e.g., cups, mugs, bags, cutlery, empty bottles/ empty recipients)
- **Pharmaceutical and medical products or equipment** (incl. hand sanitizers & masks)
- **Toys** (like fidget spinners & teddy bears)
- **Cosmetics**
- **Medicines**
- **Plants**
- **Live animals**

All products to be imported must comply with EU regulations, and CE marking when required.



Therefore, before shipping any items, the sender needs to get in touch with Resa Expo Logistics in order to receive all relevant information regarding transport, labelling, customs, deadlines etc. as well as tariffs and the necessary forms to book their services.

Contact details: Mirian Acuña
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ARRIVAL DEADLINES & SHIPPING INFO

Roadfreight & Courier:	Arrival to Resa Warehouse 3 working days before required delivery to stand
Airfreight:	Arrival to destination airport 3 working days before required delivery to stand
Seafreight FCL:	Arrival to destination seaport 5 working days before required delivery to stand
Seafreight LCL:	Arrival to destination seaport 10 working days before required delivery to stand
Direct truck to stand:	Deliveries directly to stand are only possible within the official build-up/event/breakdown dates of the event. They are to be reconfirmed with Resa at least 48 hours before requested service date.

Destination airport	BARCELONA (BCN)	Destination seaport	BARCELONA (BCN)
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RESA WAREHOUSE ADDRESS / CONSIGNEE ADDRESS	VENUE ADDRESS
Please contact us to get exact instructions	Please contact us to get exact instructions